

## Important information for patients who want to use public healthcare services in Poland

1. EU and EFTA citizens

In order to obtain free healthcare (on conditions equal to Polish citizens) patients should present a valid European Health Insurance Card (EHIC)

2. Non-EU/EFTA citizens

Patients should buy insurance in Lublin NFZ Office- Koryznowej 2d, 20-137, Lublin, tel. 81 53-10-500, 81 53-10-501, 81 53-10-502. The price of insurance varies – voluntary insurance in the third quarter of 2014 is 46,80 zł.

3. Individuals with Card of the Pole

Patients should contact Students' Social Affairs Office in order to receive University insurance. KUL students should refer to Collegium Norwidianum, room CN 202, tel. 81 445-32-44.

4. Individuals privately insured (outside of NFZ)

Patients pay for medical treatment. After obtaining invoice it is possible to get a refund from the insurer.

5. Students, Polish citizens whose parents work abroad and provide them with insurance.

Patients should personally go to Lublin NFZ Office- Koryznowej 2d, 20-137, Lublin, tel. 81 53-10-500, 81 53-10-501, 81 53-10502 to receive a for that entitles them to free healthcare under NFZ.

On registration for doctor's appointment patients should **always** present ID or passport.

Individuals (non-EU residents) residing in Poland for a longer period of time should apply for PESEL number- it is granted in case of short-term residence permit. Further information can be obtained in the office issuing the residence permit.